



Wescom Credit Union Secures Its Windows Enterprise with Lieberman Software

The Problem

Linnie Gooch manages a network of almost one thousand workstations and one hundred servers spread out over twenty-five locations in five counties. With a network of this size and complexity, simple tasks such as updating service account and local administrator account passwords become so time-consuming that occasionally they are simply not done. In addition, Gooch found that many of his users were downloading unauthorized programs that had the potential to create havoc in his environment. He looked to Lieberman Software's User Manager Pro Suite and Service Account Manager to solve these problems.

The Solution

Initially Gooch was impressed with User Manager Pro Suite's ability to change the local administrator password on all of his machines in one operation. In addition, he was able to change all of his service account passwords with Service Account Manager with the same ease. These features were especially handy whenever an employee who knew the passwords left the company. As he played with the tool he found another useful feature — finding and disabling unauthorized programs on his client workstations.

"With User Manager Pro Suite I am able to do an audit of all registry activity on all of my machines," Gooch said. "By looking at the run key I can see what programs launch at start-up and can modify the entry so that the program will no longer run."

With the program disabled he can then delete the file when it is convenient - either on-site or through a screen sharing utility. Further, he can export the data into an Excel spreadsheet to give to a user or a manager. By sharing this information the user becomes more aware of what programs they should not download as well as avoiding links that could lead to the inadvertent downloading of spyware or malware.

"What I love about this tool is how fast it can make these complex changes," Gooch continued. "Plus with the deferred processing feature, I can do the operation once and know that machines that are offline at the time of the change will get hit as they come online."

Profile: Wescom

Wescom Credit Union provides over 290,000 members with banking solutions over 46 branches. www.wescom.org.

The Problem

The combination of a large environment mixed with users downloading unauthorized programs created network security threats.

The Solution

Lieberman Software's User Manager Pro Suite and Service Account Manager were deployed across twenty-five locations spread out over five countries.

The Result

Efficiently managed environments decrease network security threats and free up IT time and resources resulting in an increase in productivity.

Additionally, Gooch has a group of users that need to have their local administrator accounts updated on a more frequent basis than the rest of the employees. He utilizes User Manager Pro Suite to put these users in a different domain and can then make the required changes to the all of the accounts with just a few mouse clicks.

"I just love these tools," Gooch concluded. "They have not only saved me time and valuable IT resources, they have enabled me to complete tasks that could not get done before."

About Lieberman Software

Lieberman Software Corporation provides advanced systems management solutions that reduce the cost and complexity of administering the Windows enterprise. By automating time intensive security, server, and workstation maintenance tasks, Lieberman Software increases control over the Windows infrastructure, delivering improved productivity, performance, and audit-ready security. With products that simultaneously administer thousands of systems from a single console, Lieberman Software ensures that even the largest corporate, educational, and government enterprises remain managed, secure, and compliant. Lieberman Software is a Microsoft Gold Certified Partner headquartered in Los Angeles, CA.

